

## **Quality Policy**

At QBS Learning, the Management and its employees are committed to securing a long-term partnership with customers by providing world-class solutions and services that exceed expectations.

We recognize that continuous satisfaction of customer needs is essential to business growth. We diligently work towards securing a long-term partnership with each customer and we intend doing this by:

- Developing a productive work environment and fostering a performance-based culture.
- The Continual improvement process that leads to the achievement of higher levels of performance.
- Focusing on managing, leading and developing people so that it results in proactive employees, positive management and high performing teams.
- Ensuring that quality standards are met before delivery of products and services, through quality control and quality assured practices.

Director